eClaim Overview

In an effort to reduce the amount of paper claim submissions, the Medicaid Program has added a feature to the eMedicaid website known as eClaim. This new service will enable certain provider types, that bill on the CMS 1500, to submit their claims electronically and ultimately receive payment for services rendered sooner. **Some claims that require attachments, e.g., sterilizations, abortions, hysterectomy, etc. cannot be submitted through this new link. As of January 10, 2017, Medicare EOB attachments are supported for filing Medicare cross-over claims using our new eClaim (CMS 1500 PartB) service (see user guide on the home page).**

To register as an eClaim user, please follow the instructions below. *As a reminder, when using the eMedicaid site (www.emdhealthchoice.org) do not use the browser back button. Use the buttons and link on the page for navigation.*

Authorizing eClaim Service to user(s):

- **The "Administrator" MUST authorize eClaim service to a "user."**

  - Login as Administrator.
  - Click the "Administrator Services" link to view "users."
  - Click the "Edit User" link to edit the user's service authorization.
  - Click the check box next to "eClaim (1500) and/or "eClaim (CMS 1500 PartB)" to allow the user to access the appropriate Claim service(s).
  - Click Continue.
  - Review updates. Click "I agree to terms" and Click "Submit".

  Note: If you have multiple locations, Administrator can choose from which location the users can view/submit claims. Users can view submitted claims (claim history) and submit new claims from the authorized locations only. For example: If user1 and user 2 are both authorized to submit claims from location 00, both users can see all the claims submitted from that location, i.e., user 1 can see claims submitted by user 2 from location 00 and vice versa.

If you have questions regarding this new feature, please email your questions to: mdh.eMedicaidMD@maryland.gov .   You can expect a written response within three business days.